MetLife | Pet Insurance

WILBUR-ELLIS

Now's the time to protect your fur family from the unexpected.

Direct Bill
Enrollment Instruction guide

This enrollment guide is designed with the user in mind with convenient step-by-step instructions on how to enroll your fur family in MetLife Pet Insurance:

You can access the MetLife Pet Insurance quote funnel to get a quote and/or enroll:

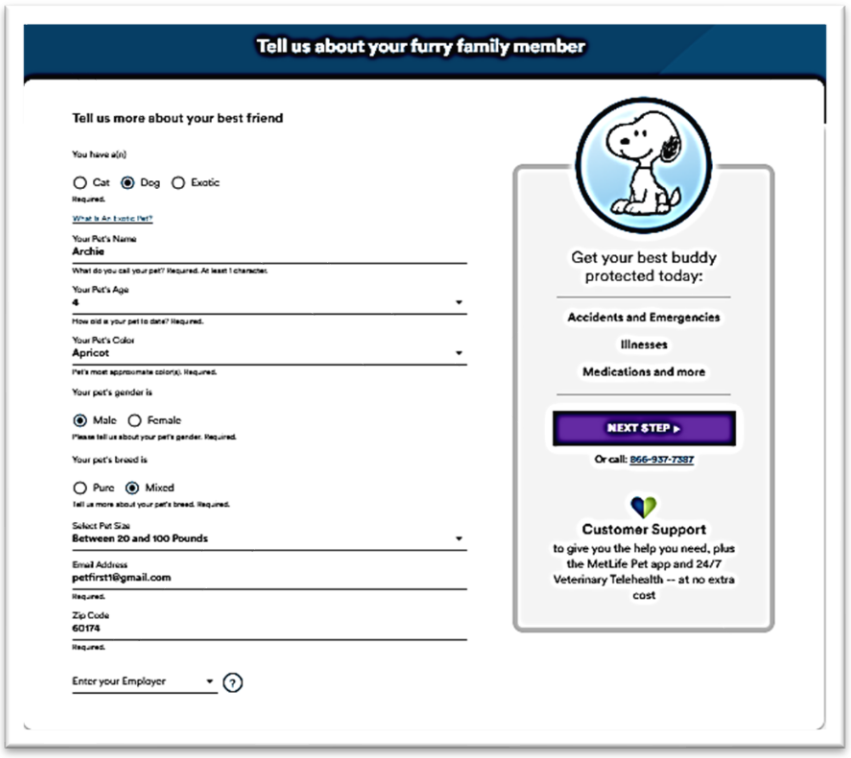
1. Visit metlife.com/getpetquote
2. Scan this **QR code >**

Step 1: Tell us more about your furry family member.

- Type (Dog, Cat or Exotic)
- Name
- Age
- Color
- Gender
- Breed
- Size (if Mixed is selected)

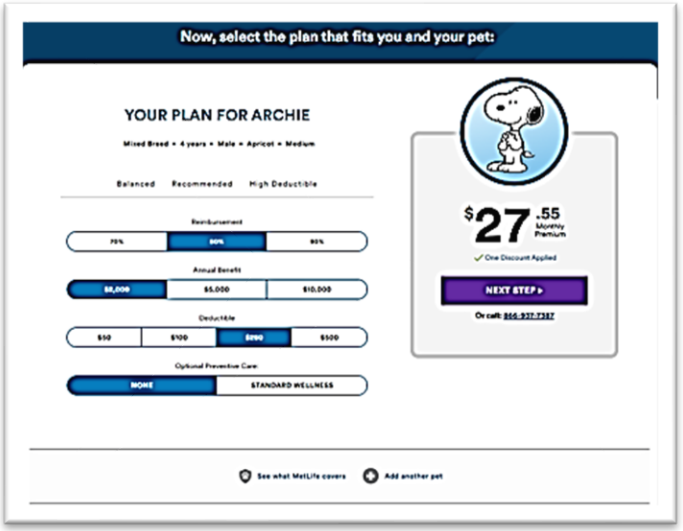
Add your email address and zip code and enter your employer.

Note: For a quote or policy on your exotic pet, please give us a call at 1-800-GET-MET8.



Step 2: Your plan

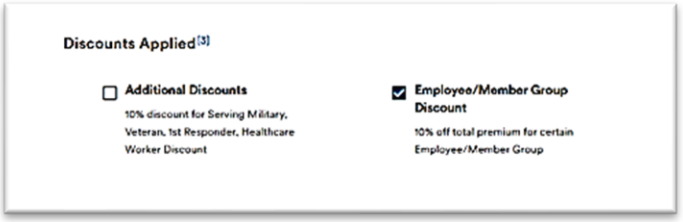
What does your pet need to be covered for? Here you can customize your plan and build a plan that best fits you and your best friend. You can easily select from ***Balanced, Recommended or High Deductible*** options.



- You can quote up to three pets at a time by selecting “+ Add another pet.” For four or more pets, please call 1-800-GET-MET8.
- The Optional Preventive Care add-on means you can receive reimbursement for a variety of wellness matters.
- You can customize your benefit, deductible and reimbursement levels for the perfect plan.

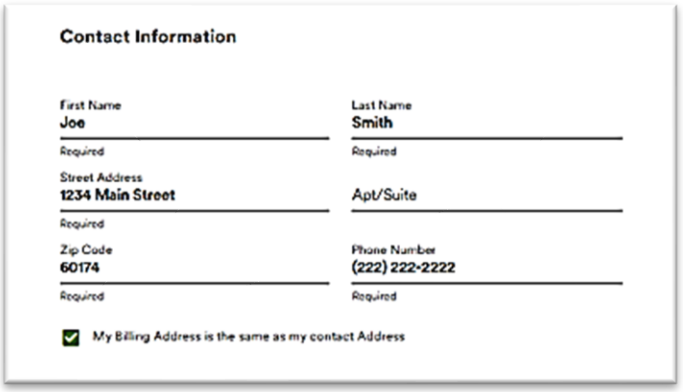
Tip #1: If you want additional coverage for more routine care/wellness items, consider adding Optional Preventive Care to your plan.

Tip #2: Please ensure you select any applicable discounts in the “Discounts Applied” section before proceeding to the next step.



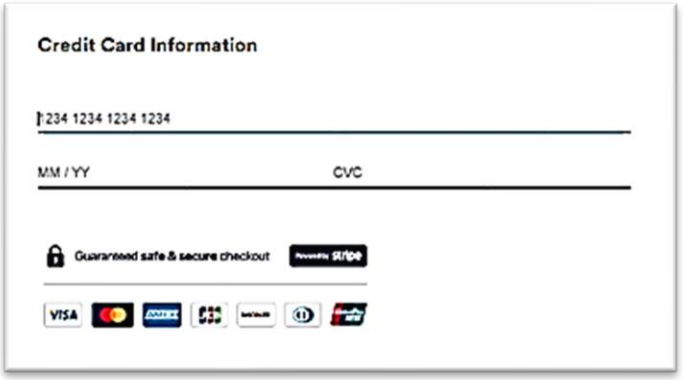
Step 3: Contact information

Simply complete the required contact information and billing address information.



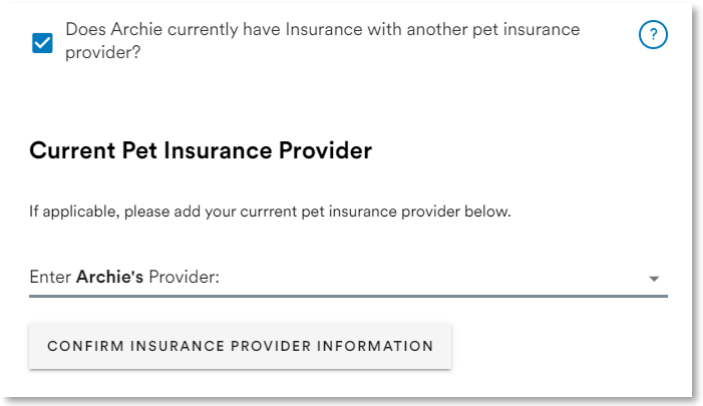
Step 4: Credit card information

Complete your payment information.



Step 5: Current pet insurance provider

Here you will be asked if your pet has insurance with another pet insurance provider. If yes, please check the box and enter the current pet insurance provider's name. After entering the current provider's name, select "Confirm Insurance Provider Information." To review and confirm your plan, click "Next Step."

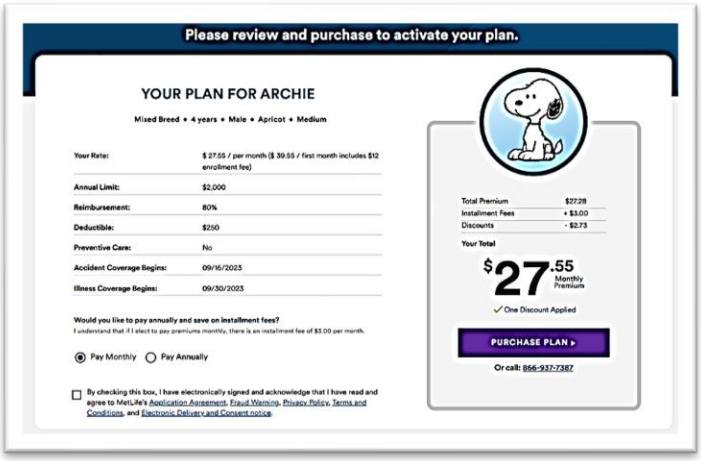


Note: Note: If you currently have a pet insurance policy with another carrier, to avoid pre-existing conditions, you will want to continue that current coverage through the start date of your MetLife Pet Insurance policy to avoid a gap in coverage.

Step 6: Review and purchase

This page allows you to review, purchase and activate your plan for your pet. It shows your monthly rate and asks you to select an annual or monthly payment.

If everything looks good, check the box to agree to terms and conditions and click "Purchase Plan."



All done! Enrollment confirmation

Congratulations!
You're now a pet insurance policyholder!

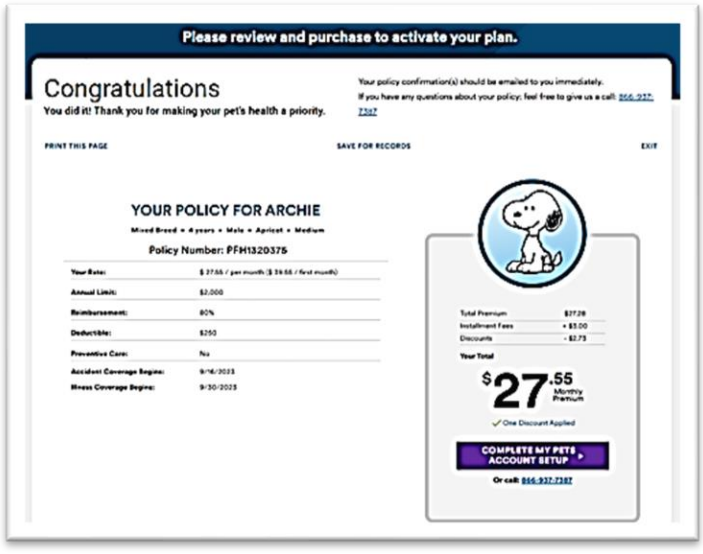
This page provides your policy number, plan information and the dates your accident coverage and illness coverage begin.

You will receive an email at your email address on file to confirm your purchase.

You have completed the enrollment process

Tip #1: You will have the option to complete MyPets account setup and register your account.

Tip #2: Don't forget to download the MetLife Pet mobile app.



Coverage issued by Metropolitan General Insurance Company ("MetGen"), a Rhode Island insurance company headquartered at 700 Quaker Lane, Warwick, RI 02886, and Independence American Insurance Company ("IAIC"), a Delaware insurance company headquartered at 11333 N Scottsdale Rd, Ste 160, Scottsdale, AZ 85454. Coverage subject to restrictions, exclusions and limitations and the application is subject to underwriting. See policy or contact MetLife Pet Insurance Solutions LLC ("MetLife Pet") for details. MetLife Pet is the policy administrator. It may operate under an alternate or fictitious name in certain jurisdictions, including MetLife Pet Insurance Services LLC (New York and Minnesota) and MetLife Pet Insurance Solutions Agency LLC (Illinois).

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